Professional Solutions
for Hospitality

TeleComanda

Hand-Held
Point of Sale Solution

TeleComanda is a portable hand-held terminal for the management of orders directly from the table in a restaurant, grill, pizzeria, etc…

It is installed in a PocketPC device with Wi-Fi technology, which guarantees the proper data to be sent and received. The orders that are taken at the table are sent directly by wireless technology to the different manufacturing areas (bar, kitchen, etc…).

TeleComanda Characteristics

- Intuitive and easy to use
- Orders captured by table
- Possible to work with a fixed table
- Send orders to the kitchen printers through Wi-Fi
- Reception confirmation in the bar, kitchen, grill, etc.
- All the necessary information will be displayed in the terminal
- Function buttons customized by user
- Double register for all the orders
- Employee selection for the sale
- Graphical display of the table status in the PDA
- Selection of items can be per family or alphabetically
- When selecting a family, the top 10 most popular dishes will be displayed
- In the order screen, the families and items number can be defined
- Send orders to the kitchen
- Change dishes
- Distinguish between starters, main course, dessert, etc.
- Change dish order
- Display fixed items per shift
- Able to restore one orders to add more items
- Option to consult the complete order before sending, avoiding possible errors
- The sale can be finished from the PDA, without having to go to the **FrontRest** terminal

The most complete solutions

ICG Software

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- Payment type selection when finalizing a sale including change calculation
- Ticket printout from the PDA with a wireless or bar printer
- Option to do credit notes from the terminal
- Printout a pre-ticket of a table without finalizing the sale (before even knowing what will be the payment type)
- Items modifiers (no sale, extra cheese, etc.)
- Multiple sizes (glass, shot, combination, etc.)
- Free comments in an order
- Menu selection from the PDA
- Automatic promotions proposal depending on the items that the client orders
- Charge to a hotel room (if connected with **FrontHotel**)
- **TeleComanda** sales report from **FrontRest**
- Etc.

TeleComanda Advantages

- **TeleComanda** allows you to increase your work speed, in turn rotating tables more often
- It increases the clients consumption. If you select on drink in **TeleComanda** and you serve it, this will already be served while you are taking the order for the food. Causing the clients to order more drinks when they start eating
- Avoid errors and unnecessary movements
- If it is not entered, it is not prepared in the kitchen. Preventing errors in the order taking process
- No additional training is needed. The waiters use the same buttons as in **FrontRest**
- Minimum investment. It is only necessary for the Supervisor to use the **TeleComanda**
- When associating the modifiers (well done, extra cheese, without salt, etc.) to the items ordered by the client, it is not necessary for the waiter to remember the options

Technical Specifications for the TeleComanda

- CPU: Intel PXA320 806 MHz.
- OS: Micosoft Windows Mobile 6.5.
- Memory: DRAM: 128MB / ROM: 256MB.
- Screen: LCD color with TFT 3'5". 240x320 pix. 262.000 Colors
- Battery: 3,7V, 3.200 mAh. Li-on
- Fall Test: 1,2 m Maximum resistance*. Semi-Industrial
- Resistance: Water/Dust certified IP54*
- Working temperature: From -20º to 50º C
- Relative Humidity: From 5% to 90% RH without condensation
- Size: 72 (width) x 130 (high) x 17 (thickness) mm
- Connectivity: IEEE 802.11b/g.
  Bluetooth Class II V1.2.
  IrDA 1.2.

* It complies with the fall test 1.2 m 12 times per 6 sides.
The norm IP54 forces to be seal to dust and humidity

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